

# MSRTC goes digital: Now, pay for your tickets through UPI

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PASSENGERS CAN now make the payment digitally for their tickets on all buses of the Maharashtra State Road Transport Corporation (MSRTC), for which 34,000 digital machines have been provided to its bus conductors, an official said on Monday.

The corporation has engaged ebix cash mobility software to provide these machines and oversee their maintenance for a period of five years, said the official.

“The machines enable commuters to purchase tickets by scanning the payment gateway app. This will eradicate cash transactions, lessening the burden on bus conductors and minimising the risk associated with carrying cash on buses,” the official explained.

He also added that the move will prevent instances of verbal spat between passengers and conductors due to the unavailability of tendering change.

The MSRTC operates buses in remote areas of Maharashtra and also a few services in other states.

With a fleet size of 15,945 buses, the MSRTC serves approximately 53 lakh commuters daily.